Sundance® Spas

980™ Series

LIMITED WARRANTY

Sundance® Spas, Inc. extends this limited warranty solely to the original purchaser of any Sundance® Spas 980™ series self-contained spa manufactured for the 2025 model year and installed for residential use outside the United States of America, Canada, or Mexico. Please read this entire limited warranty, as exclusions and conditions apply. Warranty period begins either when the original purchaser takes possession of the spa, or upon installation of the spa, whichever occurs first.

10 Years

Spa Shell Structure

Spa structure is warranted against water loss due to defects in the shell.

7 Years

Shell Surface

Shell is warranted against blistering, cracking, or delaminating of the interior surface. Coverage excludes cosmetic changes that do not impact integrity.

5 Years

Equipment & Controls

Pump(s), heater, air blower, and control system (except lighting and stereo system) are warranted against malfunctions due to defects in workmanship or materials.

Plumbing Components

Factory installed plumbing is warranted against water loss due to defects in workmanship or materials.

Cabinet

SunSide™ synthetic cabinets are warranted against defects in workmanship or materials. Normal wear and weathering of the finish will occur naturally over time, and are not defects.

Jets

Jets and jet fittings are warranted against defects in workmanship or materials.

2 Years

All other factory installed components not otherwise mentioned specifically, including, but not limited to non-metal frame components, cabinet hardware, insulation, diverter valves, LED lighting systems, filter shield, stereo related components (receiver, speakers, subwoofer, power supply, etc.)and mechanical components are warranted against malfunctions due to defects in workmanship or materials.

1 Year

Other Components

- Factory installed SmartTub® system is warranted against malfunction due to defects in workmanship or materials.
- Factory installed ClearRay Active Oxygen® UV & Ozone system is warranted against malfunctions due to defects in workmanship, materials, and leaks for one year, except the UV-C bulb and quartz tube. The UV-C bulb and quartz tube are warranted for ninety (90) days.

Warranties at Time of Delivery

Consumable parts, including but not limited to fuses, headrests, pillows, cabinet finish, filters and filter components are warranted to be free of defects in workmanship or materials at the time of delivery.

Genuine Sundance® Spas Parts & Accessories

This Limited Warranty is void if Sundance® Spas, Inc. (“Manufacturer”) or its designated representative determines that the spa has been subjected to damage or failure due to installation of aftermarket parts that are not Genuine Sundance® Spas branded Parts & Accessories. This disclaimer includes, but is not limited to filters, UV-C bulbs, ozone systems, repair parts and other accessories. Genuine Sundance® Spas brand Parts & Accessories are built to our highest standards of quality, durability and performance, and they are designed to work with your spa to ensure optimal performance and function.

14525 Monte Vista Ave., Chino, CA 91710 (909) 606-7733
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Sundance® Spas

Performance

Please register your new spa within 7 days of delivery. You can register your new spa at http://www.sundancespas.com/customer-care/warranty-registration/. The spa must be registered before any authorized service work can be performed. To obtain service in the event of a defect covered by this Limited Warranty, contact your Sundance® Spas dealer or Sundance® Spas, Inc. (address below) as soon as possible and use all reasonable means to protect the spa from further damage. Upon proof of purchase, a designated service representative will correct the defect subject to the terms and conditions contained in this Limited Warranty. There will be no charge for parts or labor to repair the defect, although providing access to perform the repair is your responsibility as the spa owner. You may be assessed reasonable travel and mileage charges by the service representative. In the event that the spa is removed to a repair facility for repair and reinstalled, the cost of removal and reinstallation will be your responsibility as the spa owner. Sundance® Spas reserves the right, at its sole option, to either repair or replace any covered part or spa, and in the event it chooses to provide a replacement spa, it will be of equal value of the original spa. In such an event, reasonable costs for removal of the original spa, shipping costs from the factory for the replacement spa, and delivery and installation of the replacement will be your responsibility as the spa owner. The replacement spa will carry the balance of the original spa's warranty. Spa covers are not included.

Warranty Limitations & Exclusions

This Limited Warranty is void if Sundance® Spas or its designated representative determines that the spa has been subjected to alteration, neglect, misuse, abuse, extraordinary wear, failure to follow directions, improper maintenance, or freight damage caused by a common carrier; any damage caused by repairs that have been attempted by anyone other than a designated representative; damage or failure due to installation of aftermarket parts that are not Genuine Sundance® Spas branded parts & accessories; damage or failure due to service or repair by someone other than Sundance® Spas or its designated representative using authorized Sundance® Spas parts; or if the failure is caused by accident, acts of God or other causes beyond the control of Sundance® Spas. Neglect, misuse and abuse also include any installation, operation or maintenance of the spa other than in accordance with the instructions contained in the owner's manual provided with the spa, including but not limited to the failure to maintain proper water chemistry and chemical balance and the use of abrasive or improper cleaners. This Limited Warranty does not provide coverage for any item attached to or installed on the spa after the date of manufacture, or for gaining access to any component for repair or replacement. Spa units used in a commercial application are excluded from any coverage whatsoever. The spa owner accepts liability for repair work performed by anyone other than Sundance® Spas or its designated service representative.

Limitations

Implied Warranties of Merchantability and Fitness for a Particular Purpose are Disclaimed Altogether or to the Fullest Extent Allowed by Law, and Any Implied Warranty That Remains is Limited to the Duration Of The Limited Warranties Set Forth Above. This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law. Sundance® Spas will only pay for warranty service performed by Sundance® Spas or its designated representative using authorized Sundance® Spas parts. No agent, dealer, distributor, service company or other party is authorized to change, modify or extend the terms of this limited warranty in any manner whatsoever. Sundance® Spas will not be responsible for any statements or representations made in any form that go beyond, are broader than, or are inconsistent with any authorized literature or specifications furnished by Sundance® Spas, Inc. This entire warranty terminates if you (original purchaser) sell or otherwise transfer the spa.

Disclaimers

Sundance® Spas, Inc. and its Representatives Will Not Be Responsible for Incidental Or Consequential Damages, and shall not be liable for any injury, loss, cost or other damage, whether incidental or consequential, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the spa and cost for removal of defective product even if Sundance® Spas was advised of the possibility of damage, including water damage. The liability of Sundance® Spas under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time periods. These disclaimers shall be equally applicable to any service provided by Sundance® Spas and its designated representatives.

Legal Rights

This Limited Warranty gives you specific legal rights. You may also have other rights that vary from state to state. There are no warranties applicable to Sundance® Spas products except as expressly stated herein or as implied by applicable state and federal laws. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitations of consequential and incidental damages, so some of the above limitations may not apply to you.

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